

Please fill in the form below completely.  
Orders with missing or invalid information will not be processed.

Surname / First name

Street / Number

Postal code / City

Telephone

E-Mail

First name / Age of the child

Name or designation of the artwork

Remarks regarding the drawing (if helpful)

Order number\*

Receipt of order\*

Delivery time incl. payment time\*

\*Completed by us, please leave empty

Filled in everything?  
Don't forget  
to enclose the  
original drawing!

Send this form and the drawing to:

WG Treffpunkt  
„Eiswiekeis.ch“  
Gründerstrasse 18  
4600 Olten

### Important information

First, your order will be checked. Then, we will let you know the estimated delivery time and send you an invoice. The contract is concluded only after payment of the invoice price (prepayment). There is a limited warranty on the stuffed animals. We work with high-quality fabrics and threads, and the quality is re-checked before shipment. In case our product does have quality defects despite our best efforts, we refund the purchasing price less mailing expenses within 10 days in return for the original product. You can find further information and the complete ordering procedure on the website [eiswiekeis.ch](http://eiswiekeis.ch)